

# Student Technology Use

## Introduction

We are surveying SHSU students about their use of current and emerging technology like mobile phones and e-readers.

This survey will take approximately 10-20 minutes; you may exit at any time if you do not wish to complete it.

No personally identifying information is required to complete the survey. However, you do have the option of providing your SHSU email address at the end of the survey in order to qualify for a drawing of prizes: three Barnes and Noble gift certificates in the amounts of \$75, \$50, and \$25, which can be used in the campus bookstore, other Barnes and Noble stores, or at BN.com.

If you choose to enter the prize drawing, please know that your email address will not be used for any other purpose, will be deleted after the drawing is complete, and will not be retained with the survey data.

This survey is being conducted by Librarians at the Newton Gresham Library at SHSU. If you have questions or concerns regarding this survey, please contact Erin Cassidy, Reference Librarian, at 936-294-4567 or [ecassidy@shsu.edu](mailto:ecassidy@shsu.edu).

Thank you for your participation!

~ Librarians Erin Cassidy, James Britsch, Glenda Griffin, Tyler Manolovitz, Lisa Shen, and Linda Turney

# Student Technology Use

## Computer Use

### 1. Do you have internet access at home?

- None
- Yes, but I don't know what kind
- Dial-up internet access
- DSL/Cable internet
- Satellite internet
- Other (please specify)

### 2. Do you use a desktop computer at home?

- Yes, I currently use a desktop computer at home.
- No, but I am interested in using a desktop computer at home.
- No, and I have no interest at this time in using a desktop computer at home.

# Student Technology Use

## Computers (Desktop)

Please tell us a bit more about your experience with desktop computers.

### 3. Is the desktop computer a PC or a Mac?

PC

Mac

Don't Know

### 4. Approximately how old is the desktop computer?

0-1 month

1-2 years

1-6 months

2-4 years

7-12 months

More than 4 years old

## Computers (Cont.)

### 5. Do you use a laptop computer?

- Yes, I currently use a laptop.
- No, but I am interested in using a laptop.
- No, and I have no interest at this time in using a laptop.

# Student Technology Use

## Computers (Laptops)

Please tell us a bit more about your experience with laptop computers.

**6. Is the laptop a PC or a Mac?**

PC

Mac

Don't know

**7. Approximately how old is the laptop?**

0-1 month

1-2 years

1-6 months

2-4 years

7-12 months

More than 4 years old

**8. Does the laptop have wireless internet access?**

Yes

No

Don't know

## Computers (Cont.2)

**9. Do you use a netbook? (Netbooks are a smaller, less expensive sort of laptop with less functionality and are intended primarily for surfing the internet but not for running programs.)**

- Yes, I currently use a netbook.
- No, but I am interested in using a netbook.
- No, and I have no interest at this time in using a netbook.

# Student Technology Use

## Computers (Netbooks)

Please tell us a bit more about your experience with netbooks.

### 10. Approximately how old is this netbook?

0-1 month

1-2 years

1-6 months

2-4 years

7-12 months

More than 4 years old

### 11. Does this netbook have internet access?

Yes

No

Don't know

# Student Technology Use

## Computers (Other technologies)

### 12. Please mark all the technologies you recognize by name:

- Blogs
- E-reader
- Instant Messaging (IM)
- Mobile phone (or cell phone)
- Podcasts
- RSS
- SecondLife
- Social networks like facebook or MySpace
- Location-based social networking sites like Foursquare, Gowalla, Loopt, etc.
- Twitter
- VOIP/Skype
- YouTube
- None of the above



# Student Technology Use

## E-readers

An e-reader is a portable electronic device for reading books, newspapers, etc.

**13. Have you ever used an e-reader?**

Yes

No

**14. Do you own an e-reader?**

Yes, I currently own an e-reader.

No, but I am interested in owning an e-reader.

No, and I have no interest at this time in owning an e-reader.

**15. Would you be interested in library services that use e-readers, such as (check all that apply):**

Check out e-reader pre-loaded with course textbooks

Check out e-reader pre-loaded with course reserves (readings assigned by your professor in addition to your purchased textbooks)

Check out e-reader pre-loaded with popular titles like New York Times bestsellers (fiction and nonfiction)

Check out digital books, newspapers, and other content to be read on your e-reader

Download and read newsletters from university offices and departments (Library newsletter, Sam e-Newsletter, Student Services, your college or department, etc.)

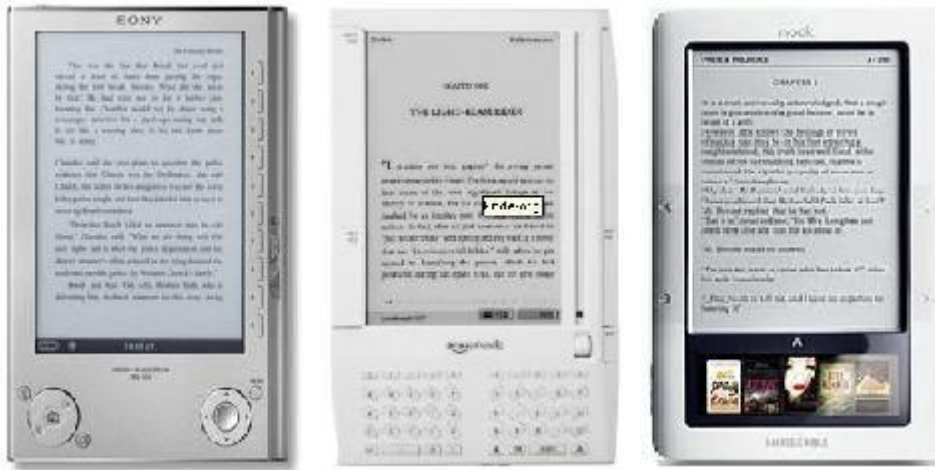
No, I would not be interested in library services that use e-readers

Other (please specify)

	5
	6

## E-readers (Cont.)

Please tell us a bit more about your experience using an e-reader.



**16. What brand of e-reader do you own (if you own more than one, please select the one you use most often)?**

Amazon Kindle

Sony Reader

Barnes & Noble Nook

Don't know

Other (please specify)

**17. Approximately how old is your e-reader?**

0-1 month

1-2 years

1-6 months

2-4 years

7-12 months

More than 4 years old

**18. How often do you use an e-reader**

I've only used one a few times.

Occasionally (less than once a month)

Monthly

Weekly

Daily

## Student Technology Use

19. What do you use an e-reader for? (check all that apply)

- Education
- Recreation
- Work
- Other (please specify)

20. What other features or services would you like to see on your e-reader?

## Mobile Phone Technology

### 21. Do you own a mobile phone?

- Yes, I currently own a mobile phone.
- No, but I am interested in owning a mobile phone.
- No, and I have no interest at this time in owning a mobile phone.

### 22. Would you be interested in library services that use mobile phones, such as (check all that apply):

- Ask the library questions through text message
- Ask the library questions through instant message (IM)
- Read electronic books or course reserves
- Search for library books
- Renew books you have checked out
- Search for and read journal articles
- No, I would not be interested in library services that use mobile phones
- Other (please specify)



# Student Technology Use

## Mobile Phone (Cont.)

Please tell us a bit more about your experience using mobile phone technology.

### 23. How old is your mobile phone?

- 0-1 month
- 1-6 months
- 7-12 months
- 1-2 years
- 2-4 years
- More than 4 years old

### 24. What brand of phone do you own? (If you own more than one, please indicate which one you use most often.)

- |   |                                     |
|---|-------------------------------------|
| <input type="radio"/> Apple iPhone                            | <input type="radio"/> Palm          |
| <input type="radio"/> Blackberry (by Research in Motion, RIM) | <input type="radio"/> Pantech       |
| <input type="radio"/> HTC                                     | <input type="radio"/> Samsung       |
| <input type="radio"/> LG                                      | <input type="radio"/> Sanyo         |
| <input type="radio"/> Motorola                                | <input type="radio"/> Sony Ericsson |
| <input type="radio"/> Nokia                                   |                                     |
| <input type="radio"/> Other (please specify)                  |                                     |

### 25. What features do you use? Not all features will be available on all mobile phones. [check all that apply]

- |   |   |
|---|---|
| <input type="checkbox"/> Chat / Instant messages (IM) | <input type="checkbox"/> Photo or video |
| <input type="checkbox"/> Download and use apps        | <input type="checkbox"/> Text messages  |
| <input type="checkbox"/> Email                        | <input type="checkbox"/> Touch Screen   |
| <input type="checkbox"/> Play MP3 audio files         | <input type="checkbox"/> Web browsing   |
| <input type="checkbox"/> Phone calls                  |   |

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**26. How frequently do you use text messages?**

- Never
- Occasionally (less than once a month)
- Monthly
- Weekly
- Daily

**27. What other features would you like to see on your mobile phone?**

5

6

# Student Technology Use

## Twitter

Twitter is a real-time short-messaging service.

**28. Do you use Twitter?**

- Yes, I currently use Twitter.
- No, but I am interested in using Twitter.
- No, and I have no interest at this time in using Twitter.

**29. Would you be interested in library services that use Twitter, such as: [check all that apply]**

- Ask questions
- Follow updates on library news, events, and resources
- No, I am not interested in library services using Twitter
- Other (please specify)

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## Twitter (Cont.)

Please tell us a bit more about your experience using Twitter.

### 30. How do you predominately use Twitter?

- Posting my own messages
- Following other users
- Both posting and following equally

### 31. What do you use Twitter for? [check all that apply]

- Education
- Recreation
- Work
- Other (please specify)

### 32. How often do you use Twitter?

- Occasionally
- Monthly
- Weekly
- Daily



## RSS Feeds

RSS is a web technology that allows you to receive automatic updates for blogs, news feeds, and other routinely updated websites.

**33. Do you subscribe to any RSS feeds, whether for work, school, or recreation?**

- Yes, I currently subscribe to RSS feeds.
- No, but I am interested in RSS feeds.
- No, and I have no interest at this time in RSS feeds.

**34. Would you be interested in library services that use RSS, such as: [check all that apply]**

- Updates on new library books and resources
- Updates on library news and events
- No, I would not be interested in library services that use RSS feeds.
- Other (please specify)

## RSS Feeds (Cont.)

Please tell us a bit more about your experience using RSS feeds.

**35. What do you use for subscribing to RSS feeds? (If you use more than one tool, please select the one you use most often.)**

- Bloglines
- FeedDemon
- Firefox Live Bookmark (in your Firefox browser)
- Google Reader
- iGoogle
- Internet Explorer Feeds (in your Internet Explorer browser)
- Microsoft Outlook
- My Yahoo
- Other (please specify)

**36. How often do you use RSS feeds?**

- Occasionally
- Monthly
- Weekly
- Daily

# Student Technology Use

## Chat / Instant Messaging (IM)

Chat / Instant Messaging (IM) is a real-time, text-based tool for having online conversations.

### 37. Do you use chat/IM services?

- Yes, I currently use chat/IM services.
- No, but I am interested in using chat/IM services.
- No, and I have no interest at this time in using chat/IM services.

### 38. Would you be interested in library services that use chat/IM, such as: [check all that apply]

- Asking questions through chat/IM
- Adding the library to your contact list or "Buddy list" in your chat/IM program
- No, I am not interested in library services using chat/IM
- Other (please specify)

# Student Technology Use

## Chat / Instant Messaging (IM) (Cont.)

Please tell us a bit more about your experience using chat/IM.

**39. What chat/IM services do you use? (If you use more than one service, please select the one you use most often.)**

AIM (AOL Instant Messenger)

MSN

Google Talk

Trillian

ICQ

Windows Live Messenger

iChat

Yahoo! Messenger

Meebo

Don't Know

Other (please specify)

**40. How often do you use chat/IM services?**

Occasionally

Monthly

Weekly

Daily

# Student Technology Use

## Podcasts

Podcasts are digital audio and/or video recordings available online for download to a personal computer or listening device (such as an MP3 player).

**41. Do you download and/or listen to podcasts?**

- Yes, I currently download or listen to podcasts.
- No, but I am interested in downloading or listening to podcasts.
- No, and I have no interest at this time in downloading or listening to podcasts.

**42. Would you be interested in podcasts created by the library, such as: [check all that apply]**

- Instructional podcasts about using the library
- Local history podcasts
- Podcasts on topics in your subject area (Literature, Criminal Justice, Business, etc.)
- No, I am not interested in podcasts created by the library.
- Other (please specify)

## Podcasts (Cont.)

Please tell us a bit more about your experience using podcasts.

**43. What do you use podcasts for? [check all that apply]**

- Education
- Recreation
- Work
- Other (please specify)

**44. How often do you download or listen to podcasts?**

- Occasionally
- Monthly
- Weekly
- Daily

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## Other Forms of Technology

**45. Would you be interested in library services that use any of the following technologies? [check all that apply]**

- Blogs
- Second Life
- Social networks like Facebook and MySpace
- Location-based social networking sites like Foursquare, Gowalla, Loopt, etc.
- VOIP/Skype (making phone calls over the Internet)
- YouTube
- No, I am not interested in library services using other forms of technology.
- Other (please specify)

**46. Would you like to share any comments about other forms of technology that you use regularly or technologies which you think the library should use to provide services?**

# Student Technology Use

## Demographics

### 47. Your student status/classification:

- |                                    |  |
|------------------------------------|--|
| <input type="checkbox"/> Freshman  | <input type="checkbox"/> Masters                                 |
| <input type="checkbox"/> Sophomore | <input type="checkbox"/> PhD                                     |
| <input type="checkbox"/> Junior    | <input type="checkbox"/> Non-degree-seeking/Continuing Education |
| <input type="checkbox"/> Senior    | <input type="checkbox"/> Other                                   |

### 48. Your year of birth:

### 49. Your Gender:

- Male
- Female
- Prefer not to answer

### 50. I take classes (check all that apply):

- Face-to-face on the SHSU campus (no use of online/Blackboard)
- Face-to-face at the University Center in The Woodlands (no use of online/Blackboard)
- Face-to-face on the SHSU campus, with online/Blackboard components
- Face-to-face at the University Center in The Woodlands, with online/Blackboard components
- Online/Blackboard (no face-to-face components)

### 51. My major or degree is in the College of:

- |  |   |
|--|---|
| <input type="checkbox"/> Don't know / Undecided  | <input type="checkbox"/> Criminal Justice             |
| <input type="checkbox"/> Arts & Sciences         | <input type="checkbox"/> Education                    |
| <input type="checkbox"/> Business Administration | <input type="checkbox"/> Humanities & Social Sciences |

### 52. My major or degree is in the department of:



## Congratulations

**53. How awesome are you for finishing this survey?**

Somewhat

Very

Entirely